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Town of Lenox  
6 Walker Street  
Lenox, MA 01240

*Subject: Cell Phone Tower*

To Whom It May Concern:

As a resident of Lenox, I feel proud and privileged to live in a safe and beautiful town in Berkshire County. I've raised a wonderful family here and feel a great sense of belonging in our small community.

Our town has progressed in so many ways, yet as a business owner in Berkshire County, I feel that our technology should mirror the other parts of the country. Cell phone use has become the primary source of communication just as many residents are no longer utilizing a corded home telephone. This is where our town is well behind the times. A cell phone tower is absolutely necessary in the town of Lenox. I am a local dentist and am unable to answer patient calls even in downtown, or worse "lose" the calls altogether during our conversations. There are many spots in our town without service and this should be addressed. Our residents need to be able to communicate in everyday life and emergencies.

Covid 19 changed many things for our society. One of which was the ability to communicate with our loved ones in-person. Cell phones became a way to talk, text message, FaceTime, zoom and resume our regular relationships with our families, friends, and in my case, patients. We've realized just how important these forms of communication are.

This past weekend at the Apple Squeeze cell phones were essentially useless given the spotty service and an overloaded network. Young families are continuously moving in for our wonderful schools and tight-knit community, but we need to provide them with the same technology they would receive in neighboring towns. Let's begin this conversation and find a way to fix this persistent issue.

Thank you for your time and consideration,

Erich C. Schmidt D.M.D.