

**The Five Town Cable Advisory Committee will hold its
Regular Quarterly Meeting
December 15th, 2020, 6:30pm On Zoom**

For a link to the meeting, email a request to:

LZMiller-5TownCAC@roadrunner.com

NOTICE & AGENDA

6:30 PM – Call to Order

Reading of minutes of meeting September 8th, 2020

Introduction of new Lenox Representative – Dennis Arseneau

Spectrum Report

Subscriber complaints

- Choice package not available in Lenox? Question not answered since last meeting.
- Billing date changes/payment window – customer service information inconsistent.
- WSHM (Channel 3) not in HD.
- Birchwood Village in Lenox – exposed cable wiring remedied
- Coldbrooke South in Lenox continuing service issues.
- Unserved/Underserved areas in Sheffield

Lack of Berkshire coverage on Spectrum continuing to show improvement:

- More Berkshire Advertiser spots appearing.

Data cap?

State of Maine line extensions now 15 residences per linear mile.

Communication with CAC continues to need improvement.

Responses to questions and issues raised at September meeting *

CTSB Report – By Rich Frederick, Executive Director

Members, volunteers, donations and creative ideas welcomed.

License Renewal

Form 626 letter of notification of pending renewal not received by CAC

Discussion in preparation for negotiation of renewal of Spectrum license in 2023.

Old Business

CTSB not available in starter/basic tier per FCC rule, channels 16, 17 & 18

CTSB channels in guide listed as “Community Access,” “Educational Access”, “Government Access”, not CTSB. *

PSA schedule - information requested still not provided *

Status of WCVB and – WWLP programming offered at no charge to Spectrum *

New Business

Other Business and Citizen Speak

Set next meeting date and time, March 9th, 2021, 6:30 PM, in Lenox if allowed

Adjourn

* No communication on this subject since June meeting.