**FIVE TOWN CABLE ADVISORY COMMITTEE  
Representing the Towns of Great Barrington, Lee, Lenox, Sheffield and Stockbridge**

**PUBLIC NOTICE**

**The Five Town Cable Advisory Committee will hold its   
Regular Quarterly Meeting   
September 11th, 2018, 6:30pm  
Stockbridge Town Offices, 50 Main Street, Stockbridge, MA**

**Agenda**

**6:30 PM – Call to Order**

**Welcome new representatives from Great Barrington and Lenox**

**Reading and approval of minutes of meeting June 12th, 2018**

**CTSB Report**

* Update on upgrade of TWC/CTSB origination site fiber upgrades
* For discussion: Members, volunteers and donations needed

**Spectrum Report**

* CTSB not available in starter/basic tier per FCC rule, yet channels 16, 17 & 18 are still empty
* CTSB still not listed in the Guide nor is it in the Spectrum channel line-up
* Loss of WCVB (channel 5 empty):

-Statewide elections coming up

-No coverage in Spectrum channel line-up

-No news from Massachusetts State Government covered within Spectrum channel line-up

-No news and High School sports from Berkshires covered in Spectrum line-up

-Single channel line-up for all of Berkshire County

* Loss of WWLP – No coverage of Congressional Democratic Primary Debate August 22nd, 2018
* Charter/Spectrum earnings report
* Spectrum’s communications need to improve
* Channel line-up changes without proper public notice
* “Peg Fee” pass through funds accounting – year-to-date

-Billing increased from $.19 to $.33 without our consent

* System maintenance cut?
* Subscriber complaints

-Software updates to DVR boxes and whole system

-Price gouging – Double billing

-Problems getting through on phone

-Inconsistent information from Customer Service Representatives

* Response to questions/issues raised at June meeting
* Subscriber questionnaire 2019

**Citizen Speak**

**Old Business**

**New business**

* New York State actions against Charter/Spectrum

**Other Business**

**Set next meeting date and time, December 11th, 2018, 6:30 PM, in Lee**

**Adjourn**